

Terms and Conditions

Hot Dot Designs welcomes all Australian customers. Unfortunately, we do not accept orders from some countries with a history of online fraud and will be declined upon receipt of the order

Hot Dot Designs specializes in; an eclectic range of products that are hand selected by Carolyne You will find interesting and unusual components that will add to your jewellery and beading designs. Hot Dot Designs offers a great selection in Studio Jewellery classes workshops please see below for all terms and conditions

general

By using the Hot Dot Designs web site, you agree to be bound by these terms of use - Hot Dot Designs reserves the right at any time to change or add to this web site, including these terms of use. If any provision of these terms is found to be invalid or unenforceable by a court of law, such invalidity or unenforceability will not affect the remainder of the terms of use which will continue in full force and effect.

disclaimer

The information on this web site is provided in good faith and Hot Dot Designs believes it to be accurate - you should not rely solely on the information in this web site but should make specific enquiry concerning the nature of the services and their suitability for the use to which they will be put. Unless stated otherwise, all information on this web site is supplied without any warranty, condition or other term as to the quality of any services or their suitability for any particular purpose. is not liable to you or anyone else for any loss of income, profit, business contracts or goodwill or any indirect or financial loss suffered whether arising in contract, negligence or otherwise arising in connection with use of this web site.

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linked websites

This web site may contain links to other web sites. Those links are provided for convenience only and may not remain current or be maintained. Links to those web sites should not be construed as any endorsement, approval, recommendation or preference by us of the owners or operators of those web sites, or for any information, products or services referred to on those other web sites. Unless stated otherwise, we have no relationship with the owners or operators of those linked web sites and no control over or rights in those linked web sites. You link to any such web site entirely at your own risk. NB: Any party seeking to link to this site either directly or from within a frameset must first seek consent from Hot Dot Designs.

Privacy and security

Respecting your privacy as our customer is our main concern. We will not disclose your details to any other parties. We will only use your personal information to process orders that you place with us. We will also use your email address to send you newsletters to update you on new products and Industry techniques and tips, You may unsubscribe from newsletters.

Please do not send credit card details via email or through this website, as we cannot guarantee their security.

Materials and Products

Materials and products on this website belong to Hot Dot Designs, and may change from time to time. Hot Dot Designs own or have a right to use the copyright and trade marks in the material on this website.

Nothing on this website gives you a right to use any of the copyright material or trademarks shown on this website without our prior written consent. You may, unless the relevant page says otherwise, store a reproduction of our material on your computer only to view it and print hard copies for your non-commercial use. Otherwise, subject to the Copyright Act, 1968 (Cth), you may not reproduce, distribute, adapt, or communicate any part of the material on this website without our prior written consent. Hot Dot Designs reserve all rights in this website. We may change the material on this website from time to time and may need to prevent access to the website to do so, or for other reasons.

GST

All prices shown on the website are in Australian dollars;

How to place an order

Ordering your selection from our web site is as easy as entering your desired quantity of product and selecting 'Add to Basket'. When you have completed shopping and wish to confirm your order, select 'go to cart'. You can then change the quantity of goods that you would like to purchase, or remove goods from your basket. Your order will be finalised when you select 'Check Out'.

To confirm your order, payment options and shipping details, select 'Submit Order'. By submitting your order, you agree to these terms and conditions, the terms and conditions that apply to use of the website and our privacy and security policy. [You may not cancel an order after you submit it.]

Order cancellations: An order may be cancelled any time prior to despatch. Please contact Hot Dot Designs as soon as possible should you wish to cancel your order. Once an order has left our warehouse it cannot be cancelled.

Orders are processed from Monday to Friday (except public holidays) and will normally be shipped on receipt of payment. . All orders are subject to confirmation and acceptance by Hot Dot Designs. Hot Dot Designs reserves the right not to accept an order in the event an item has been incorrectly priced.

What happens when we receive your order?

Once Hot Dot Designs has received your order, we will pack and send it off to you.

Payment options

Paypal

How are goods sent to you

Australian Shipping: Orders are shipped via Australia Post, Express Post please contact us immediately if your parcel doesn't arrive after 7 days after we have notified you that your order has been sent to you, or arrives damaged.

- Express Post: Australia Post estimates that parcels will arrive 1-2 business days from dispatch..

International Shipping: not at the moment but we are working on it

FAQ

Can goods be returned goods are carefully examined before dispatch to ensure that they are in good condition when sent to you. We do not exchange goods because you have changed your mind about your purchase after you have placed your order. We do not offer refunds. However, if we believe that goods were defective when we gave them to Australia Post, we will replace them. This does not exclude any rights that you might have under any applicable law to a return or refund which cannot be excluded at law.

If you need to return goods because they are defective other than because of damage during the shipping process, please contact us within 3 days of receipt of parcel to carol@hotdotdesigns.com.au

If you do not contact us within that time, the goods will be considered to have been delivered in good condition and accepted by you. . All postage and insurance costs are to be paid by the buyer.

Do you accept international orders?

Not at the moment but we are working on it

Will the goods that I am sent be the same as those shown on the website? While we do our best to ensure that the quality of our products is standard, our products are mostly handmade and may vary in quality, colour and other features. We endeavour to describe items as accurately as possible. However, we do not guarantee that our descriptions are error free. Also, because of your screen display and other external factors, colours and details of our products may not appear correctly when displayed. This may mean that the features of the goods you receive do not appear the same as when you viewed them on our website.

Are trade and wholesale discounts available?

No

If you have a problem or a question

Please contact Carolyne

How can I contact Hot Dot Designs

Carolyne Brennan

Mobile: 0422089766

email: carol@hotdotdesigns.com.au

Location: Killarney Vale, Central Coast NSW

Studio visit is by appointment only

Hot Dot Designs School of Fashion Jewellery

Studio/Workshop Terms and Conditions

Hot Dot Designs by Carolyne Brennan and Hot Dot Designs School of Fashion Jewellery are business ventures operated by the artist, Carolyne Brennan Est: 2003

Classes and workshops aim to bring students into a safe, respectful, creative comfort zone.
The venue is a place of business for Hot Dot Designs and Hot Dot Designs School of Fashion Jewellery.

By enrolling and attending classes/workshops you agree

Original class/workshop content, concept, techniques and design remain the property of Hot Dot Designs by Carolyne Brennan.

Intellectual property, owned by Hot Dot Designs by Carolyne Brennan, is offered in the class/workshop arena for private individual use.

Original techniques, original designs or concepts taught by Hot Dot Designs School of Fashion Jewellery used for commercial purposes or commercial gain on behalf of the student or a third party without express written permission of the originating artist will result in student suspension from classes.

Any behaviour deemed to be in breach of the commercial rights of Hot Dot Designs will not be tolerated.

If any student is found to be teaching lessons/techniques or reproducing the work taught to them in either a personal or commercial way in a workshop that has been designed by Hot Dot Designs, they will be prohibited from attending any further workshops or classes either in the studio or online learning workshops.

These copyright Terms & conditions apply to all tutorials, written, downloaded & online

Students wishing to embark on a business venture utilizing designs/techniques/concepts obtained as a result of tuition with Hot Dot Designs School of Fashion Jewellery must obtain all copyright terms and conditions from Hot Dot Designs prior to commencement of said venture.

Any behaviour deemed to be in breach of the commercial rights of Hot Dot Designs will not be tolerated and will result in student suspension from classes.

Any student requiring further information regarding classes/workshops operated by Hot Dot Designs School of Fashion, including business/teaching strategies, or wishing to discuss a commercial enterprise or joint venture is to contact the originating artist on a private basis outside of assigned class/workshop schedules.

Studio Workshop bookings

We prefer that you use the site and book online or if you would like to discuss a particular course or workshop Please feel free to email Carolyne carol@hotdotdesigns.com.au and we can make a suitable time to discuss your need and see if a workshop is suitable for your needs.

Term classes held in the Studio

Contact Carolyne for prices/terms and conditions carol@hotdotdesigns.com.au

A prerequisite for study and term classes is

THE INTRODUCTION TO FASHION JEWELLER WORKSHOP

This is a one full day workshop which will give you the correct basics, with all jewellery techniques covered to move forward with your creative learning. If there is not a date up for this workshop, then once again email me with your interest and I am happy to put a day workshop up for a new student. This will carry your through to term classes and give you skills to start making strath away with all the correct techniques.